

# Xerox VersaLink Device Install & Configuration Guides in T-Mobile Retail Stores for Xerox models C400, C405 and C505 only

## Connecting to a printer via laptop crossover cable, if needed

1. After unboxing device, powering on and going through the onscreen steps. Leave device on DHCP
2. Connect laptop to machine directly with either patch cable or crossover, do NOT use a router or anything, just one cable direct into machine then power cycle printer, wait two minutes then Get the IP and subnet of the machine \*wifi on laptop or any network connection needs to be disabled\*
3. On your laptop, go to the network center in control panel
4. On the left side, click change adapter settings,
5. then open your Ethernet connection, then click properties, then open TCP/IP change from DHCP to Static, set your IP to be one off from printer (if printer is 10.10.10.10 set your laptop to 10.10.10.11), you can ignore the gateway and DNS. If you can't get a subnet, use 255.255.255.0.
6. Open the web browser and punch in IP of machine, the web interface of the device should open.
7. During setup of device in this method, Leave the device on DHCP, do not change the ipv4 to static.
8. Once all setup steps are completed and the device restarts, plug the device into the store's network. Once it obtains the new IPv4 settings, you can then change it to static and change the last octet to either 15,16,17 (whichever applies) via the touch screen or in store computer.

## Part 1: Initial Setup and Login

1. \*\*Please note the order and wording of steps may vary based on the printer model and firmware version.\*\*
  - Language > English > Next
  - How do you want to connect? > Ethernet > IPv4 address will show > Next
  - Date/time > Set automatically > Next
  - Units > Leave defaults > Next
  - Proxy Server > Skip
  - Printer name/location > Leave defaults > Next
  - (FOR MFP ONLY) Apps > UNCHECK ALL APPS > Next
  - Does your company use a remote address book / LDAP page > Skip
  - Security settings > Skip
  - Installation complete > Done > Machine will reboot or go to home screen
2. Obtain the device IP address either from the screen by going to device>Information or printing a configuration report.

3. Enter the printer IP into a browser address bar (Chrome, Edge, etc.). You will see the web interface for the printer:



5. Open Details. Copy the device's serial number. Log in > Admin > enter device Serial Number.
6. Select Change Password, The new password can be accessed in CyberArk, if you do not have access to CyberArk, set the new password to 23277.

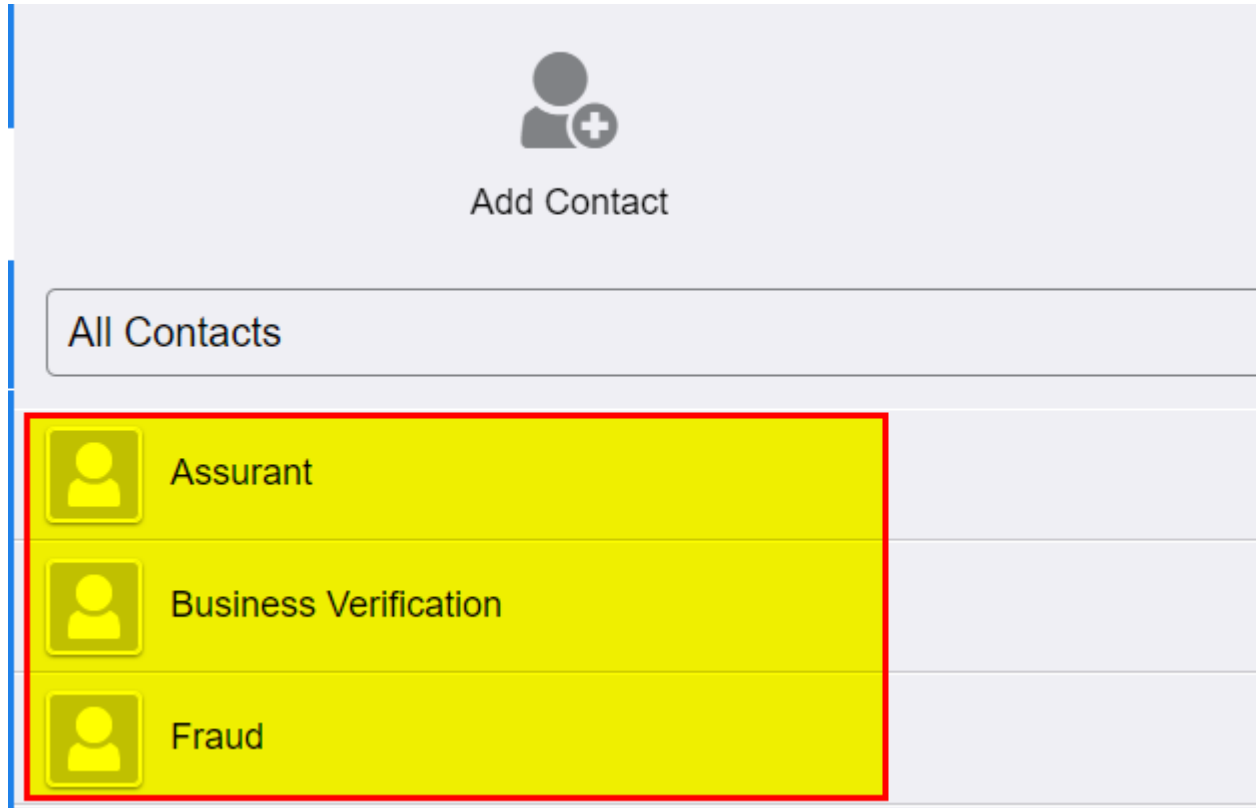
## Part 2: Configuration

7. **Update device name & administrator email address**
  - On the printer homepage, open Details > change device name to T-Mobile standard (such as TNCLA951CC15; see network config for more info)
  - In the email field, put [XeroxImagingSupport@T-Mobile.com](mailto:XeroxImagingSupport@T-Mobile.com)
  - Then Save > Restart later
8. **Set paper type to dedicated**
  - On the printer homepage, open Tray 1 Letter (8.5 x 11") > Select Dedicated > Ok > Restart later
9. **Hide unneeded apps**
  - For C405/C505/6515: Go to Apps (left sidebar) > open each app and hide EXCEPT FOR:
    - Address book
    - Copy
    - Device
    - Email
    - Jobs
  - For B400: Go to apps > Open each app and hide EXCEPT FOR:
    - Device
    - Jobs

#### 10. Set up Address book (C405/C505/6515 only)

- Manual Method: Go to Address Book > Add Contact > Add the following entries
  - Business Verification - [BusinessVerification@T-Mobile.com](mailto:BusinessVerification@T-Mobile.com)
  - Assurant - [Assurant.processing.center@assurant.com](mailto:Assurant.processing.center@assurant.com)
  - Fraud - [FraudOperationsFM@T-Mobile.com](mailto:FraudOperationsFM@T-Mobile.com)

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#### 11. Configure network settings.

Go to Connectivity (left sidebar) > Ethernet > Configure the following:

Common > Edit

- Host name- follow T-Mobile naming convention. For this store it would be TNCLA951CC15.
  - **TN** – state abbreviation
  - **CLA** – first 3 letter of city
  - **951C** – SAP
  - **C** – B&W printer (C for color)
  - **15** – last octet of Printer IP
- IP Mode- IPV4

## Common

Host Name*	TNCLA951CC15
IP Mode	IPv4

After Common is done > OK > Restart Later

IPv4 > Edit

- **Mode:** static
- **IP Address:** xx.xx.xx.15, .16, .17 or .18
- **Subnet mask:** 255.255.255.192
- **Gateway address:** xx.xx.xx.1

Mode	Static
IP Address*	10.49.201.15
Subnet Mask*	255.255.255.0
Gateway Address	10.49.201.1

After IPv4 is done > Ok > Restart Later

DNS > Edit

- **Domain name:** gsm1900.org
- **Primary server:** 10.66.3.25
- **Alternate server 1:** 10.66.3.26

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## DNS

Domain Name	<input type="text" value="gsm1900.org"/>
Connection Timeout	1–60 Seconds <input type="text" value="1"/>

### IPv4 DNS Servers

Use DHCP to Assign Address	<input type="checkbox"/>
Primary Server	<input type="text" value="10.66.3.25"/>
Alternate Server 1	<input type="text" value="10.66.3.26"/>

After DNS is done > OK > Restart Later

Go back to Connectivity > Disable the following features > Select restart later each time prompted:

- USB
- NFC
- AirPrint
- Bonjour
- WSD (uncheck all boxes)

If you are configuring a C405/C505/6515, go to SMTP > enter device email address (format: [RetailStore951C@T-Mobile.com](mailto:RetailStore951C@T-Mobile.com)) > enter server address as mail.t-mobile.com > OK > Restart Later

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### Device Email

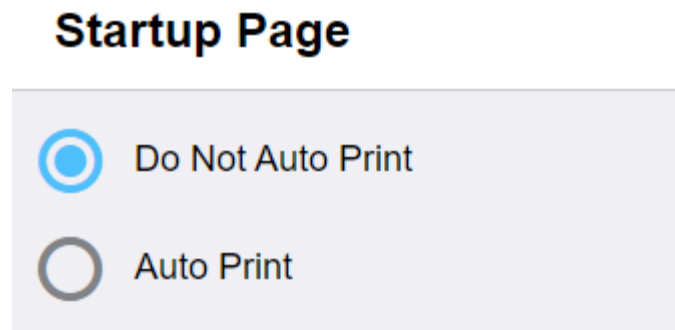
<input type="text" value="retailstore951c@t-mobile.com"/>
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### SMTP Server

Server Address	<input type="text" value="mail.t-mobile.com"/>
Outgoing SMTP Port Number	1–65535 <input type="text" value="25"/>

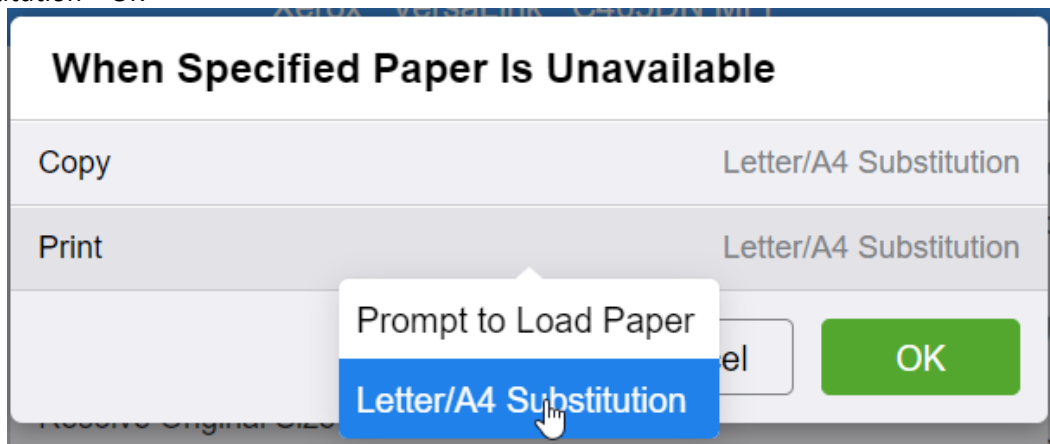
12. **Disable startup page.**

System (on left sidebar) > Defaults and Policies > Startup page > Do Not Auto Print > OK > Restart Later



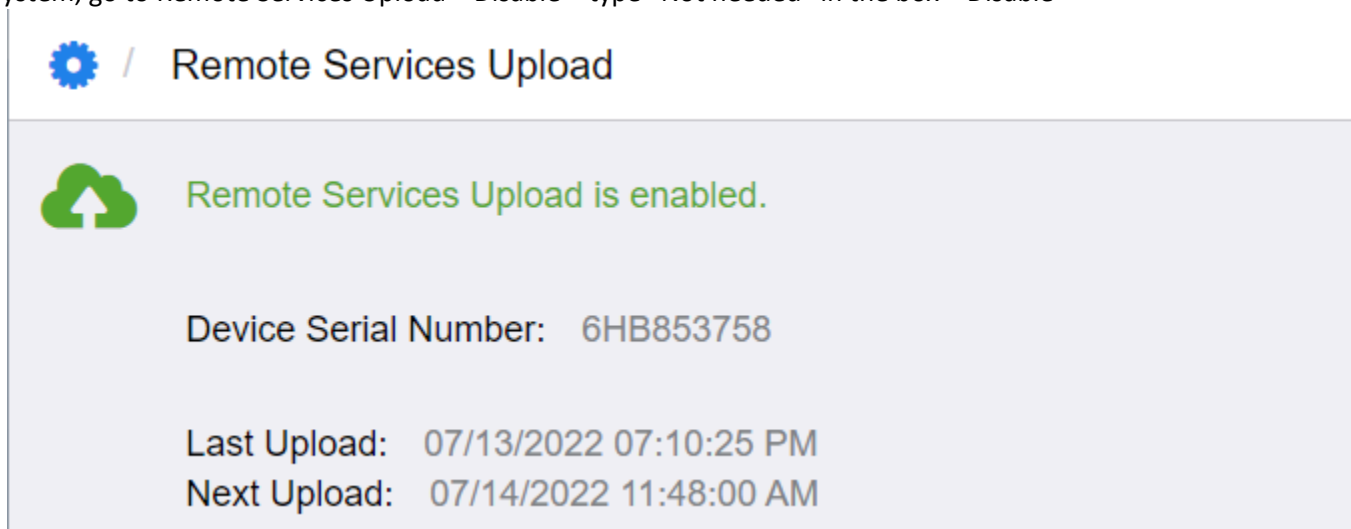
13. **Letter/A4 Substitution**

While still in Defaults and Policies menu > When Specified Paper is Unavailable > Print: Letter/A4 Substitution > OK



14. **Disable Remote Services**

In System, go to Remote Services Upload > Disable > type "Not needed" in the box > Disable



**NOTE: Now you can finally restart the machine!**

