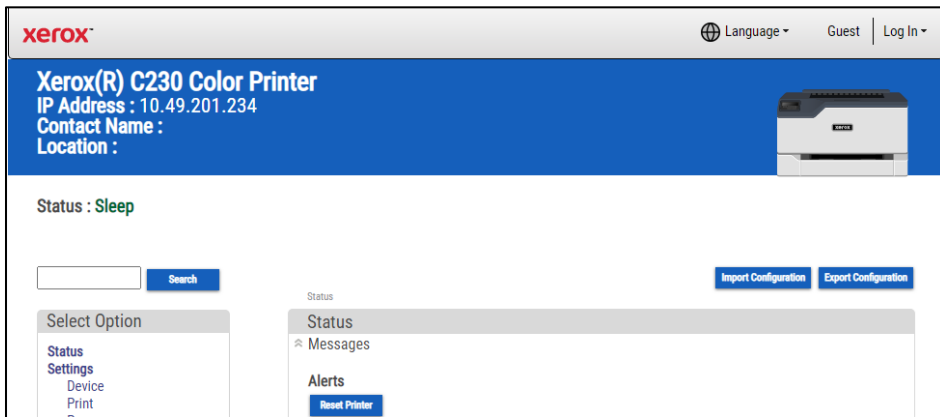# Xerox C230 Install & Configuration Guide

T-Mobile Store in Store (SiS) Locations

Navigate to Device Homepage
1. Once the printer is powered on, there should be an IP address displayed on the screen.
2. Type that IP address into a browser on a laptop or PC connected to the kiosk's network. The printer's webpage will load:
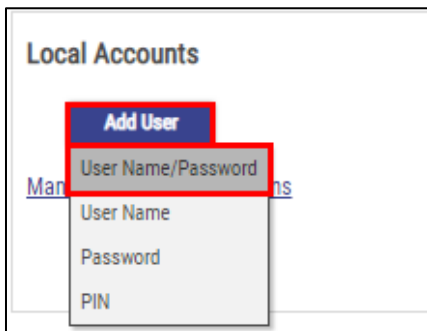

Configure Admin Account
3. Go to Log In (upper right corner) > select Setup Security:

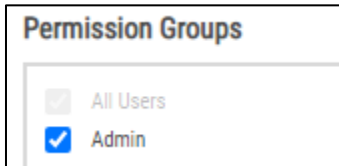4. In the Local Accounts section, select Add User > User Name/Password:

5. Fill out as shown below:

   Name: admin

User Name: admin
Password: *Refer to CyberArk*
Confirm password: *Refer to CyberArk*
*If you cannot access CyberArk, set password to 23277
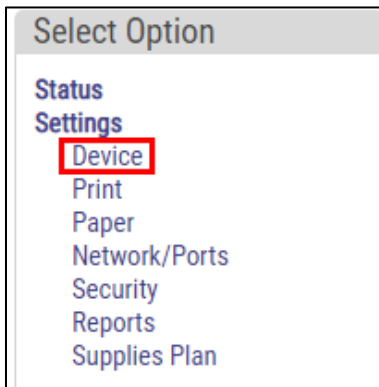
6. In the Permission Groups section, check "Admin"

7. Select Save.

Configure Date/Time

8. Under Settings on the left, go to Device:

9. Select Date and Time:

10. Manually set the date and time > Done.

Select the correct time zone > Save.

11. Expand Network Time Protocol. Ensure that Enable NTP is checked.
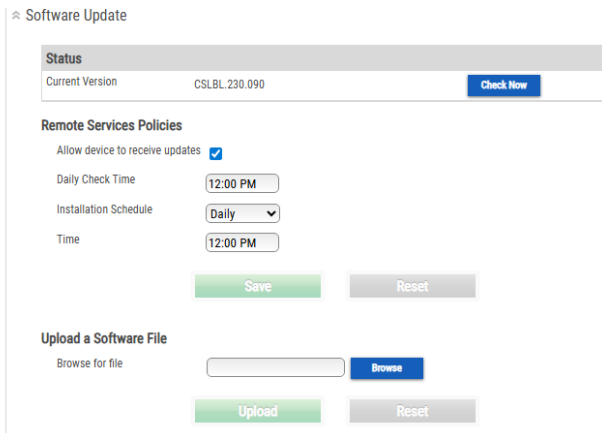

12. In the NTP Server field, type **pool.ntp.org** > Save.
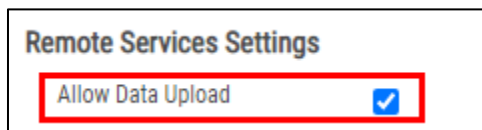
13. Go to Device, Expand Software update.
    Verify Allow device to receive updates is enabled and daily check time is set to 12pm, and
    Installation Schedule set to Daily.
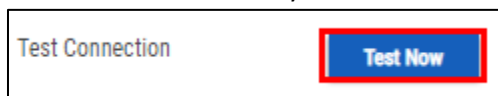   Select Save
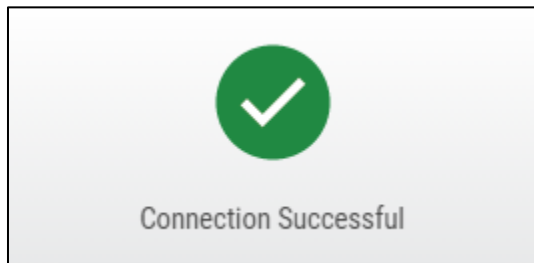

Configure Remote Services

14. Go back to Device. Expand Remote Services Data Upload > verify that "Allow Data Upload" is
    checked.

15. Select Test Now to verify the device can connect to Xerox Remote Services:
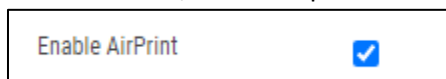

    If successful, you should see a Connection Successful window > OK.

Configure AirPrint

16. Go to Network/Ports > expand AirPrint > verify that "Enable Airprint" is checked:

17. From the main screen

· Left Side Search Box

Enter HTTPS and click search>>Click on Force HTTPS Connection

18. Select Force HTTPS Connections and then click save.

This does not cause a reboot so the machine remains On Line

Troubleshooting Issues

Factory Reset the Xerox C230 (if device password or PIN is unknown):

- Navigate to the device's homepage by going to its IP address via a laptop or tablet connected to the kiosk's network.
- Under Device, go to Settings > Maintenance.
    - *Note: if the Maintenance menu is not available, please open a Compass ticket for the device.*
- Check "Sanitize all information on nonvolatile memory"
- Select "Start initial setup wizard"
- Ensure "Erase all printer and network settings" is checked
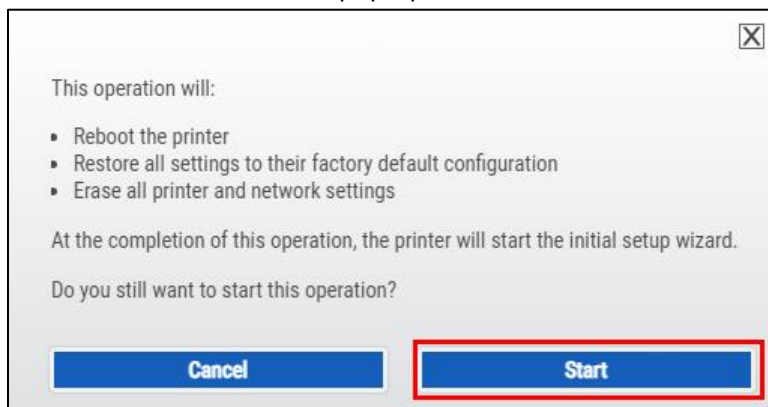- Select Start.

- A confirmation window will pop-up > select Start.

- The device will take about 5-10 minutes to reset. Once it's complete, follow steps 1-16.