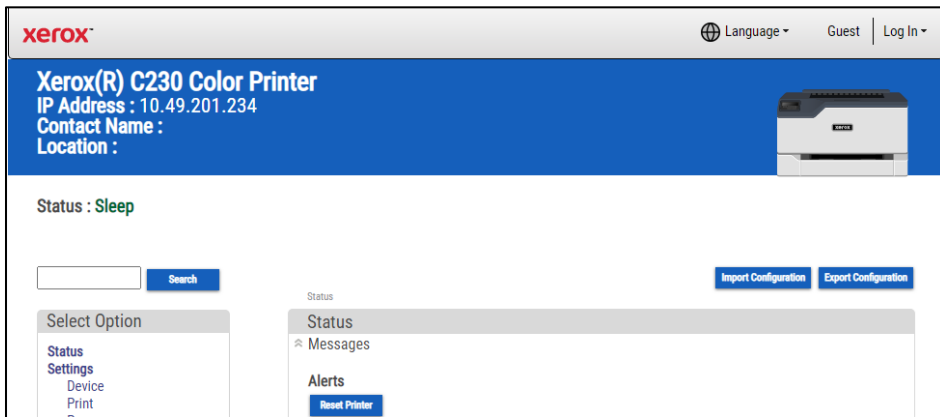


Xerox C230 Install & Configuration Guide

T-Mobile Store in Store (SiS) Locations

Navigate to Device Homepage

1. Once the printer is powered on, there should be an IP address displayed on the screen.
2. Type that IP address into a browser on a laptop or PC connected to the kiosk's network. The printer's webpage will load:

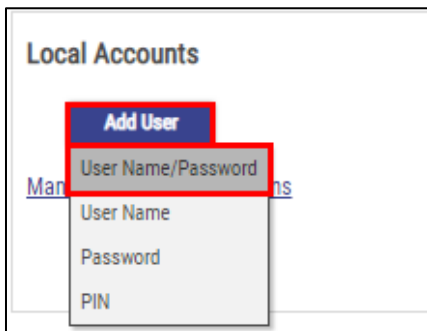


Configure Admin Account

3. Go to Log In (upper right corner) > select Setup Security:



4. In the Local Accounts section, select Add User > User Name/Password:

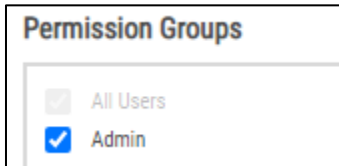


5. Fill out as shown below:

Name: admin

User Name: admin
Password: Refer to CyberArk
Confirm password: Refer to CyberArk
*If you cannot access CyberArk, set password to 23277

6. In the Permission Groups section, check “Admin”



Permission Groups

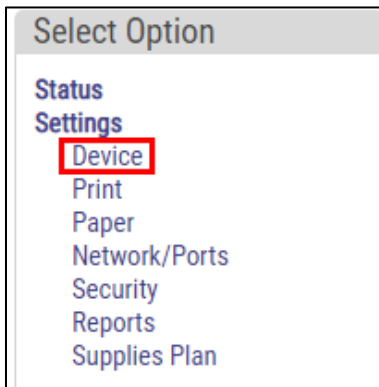
☐ All Users

☒ Admin

7. Select Save.

Configure Date/Time

8. Under Settings on the left, go to Device:



Select Option

Status

Settings

Device

Print

Paper

Network/Ports

Security

Reports

Supplies Plan

9. Select Date and Time:



Custom Text 1

Custom Text 2

Date and Time 05-30-2023 04:20 PM

Paper Sizes U.S. ▼

Screen Timeout 60 Sec

10. Manually set the date and time > Done.

Manually Set Date and Time

Date Format

Time Format

Time Zone

Network Time Protocol

Time 16:25

Hour

Minute

Now Done

Select the correct time zone > Save.

Time Zone

(UTC-05:00) Eastern Time (USA/Canada) ▼

(UTC-10:00) Hawaii *

(UTC-09:00) Alaska

(UTC-08:00) Tijuana (PST)

(UTC-08:00) Pacific Time (USA/Canada)

11. Expand Network Time Protocol. Ensure that Enable NTP is checked.

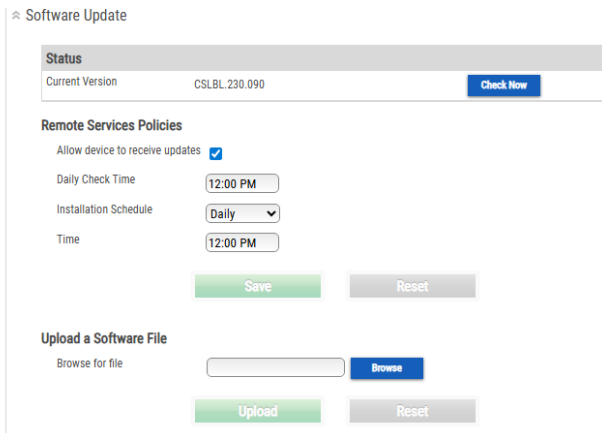
Enable NTP ☒

12. In the NTP Server field, type **pool.ntp.org** > Save.

NTP Server pool.ntp.org

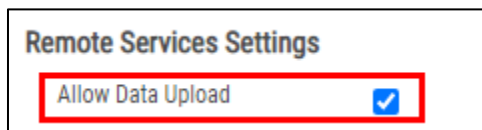
13. Go to Device, Expand Software update.

Verify Allow device to receive updates is enabled and daily check time is set to 12pm, and Installation Schedule set to Daily.
Select Save

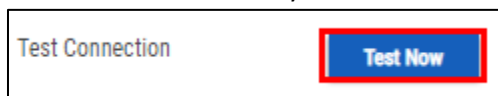


Configure Remote Services

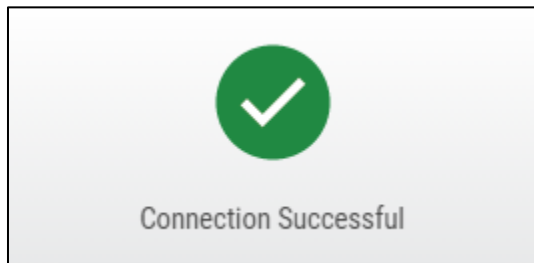
14. Go back to Device. Expand Remote Services Data Upload > verify that “Allow Data Upload” is checked.



15. Select Test Now to verify the device can connect to Xerox Remote Services:

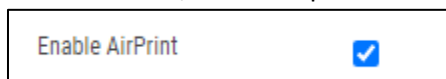


If successful, you should see a Connection Successful window > OK.



Configure AirPrint

16. Go to Network/Ports > expand AirPrint > verify that “Enable Airprint” is checked:



17. From the main screen

· Left Side Search Box

Enter HTTPS and click search>>Click on Force HTTPS Connection

The screenshot shows the main screen of a configuration interface. On the left is a 'Select Option' sidebar with a search box containing 'https' and a 'Search' button. The sidebar lists various categories: Status, Settings (with sub-items: Device, Print, Paper, USB Drive, Network/Ports, Security, Reports, Supplies Plan), Address Book, Bookmarks, and Apps. The main area displays 'Search Results' for 'https'. The results list includes: 'Settings > Network/Ports > HTTP/FTP Settings > Other Settings > Enable HTTPS', 'Settings > Network/Ports > HTTP/FTP Settings > Other Settings > Force HTTPS Connections' (highlighted in yellow), and 'Settings > Network/Ports > HTTP/FTP Settings > Other Settings > HTTPS Device Certificate'. At the top right of the main area are buttons for 'Import Configuration' and 'Export Configuration'.

18. Select Force HTTPS Connections and then click save.

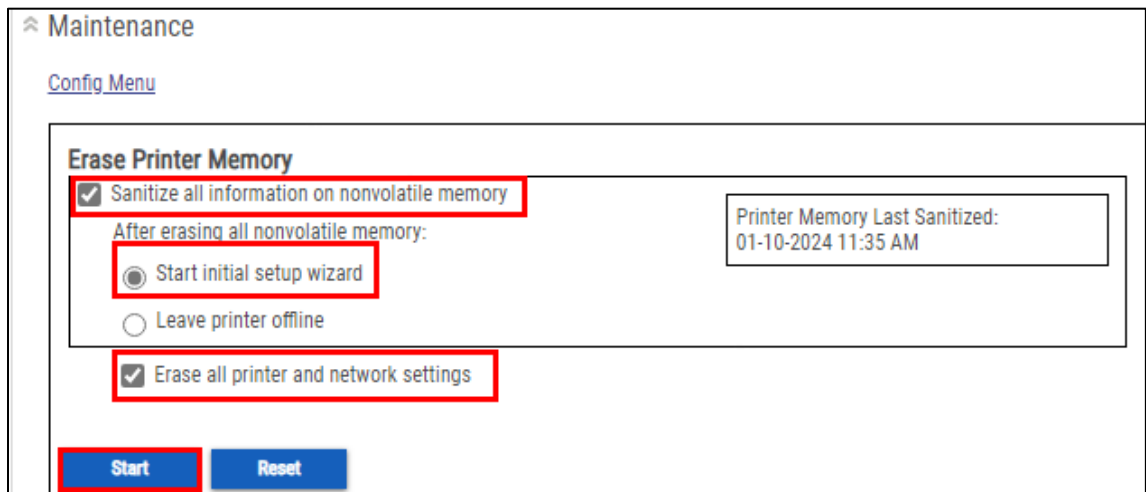
The screenshot shows the 'HTTP/FTP Settings' configuration page. On the left is the same 'Select Option' sidebar as in the previous screenshot. The main area is titled 'HTTP/FTP Settings' and contains two sections: 'Proxy' and 'Other Settings'. The 'Proxy' section includes fields for 'HTTP Proxy IP Address' (0.0.0.0, Example: 123.123.123.123), 'HTTP Default IP Port' (80, Example: 80), 'FTP Proxy IP Address' (0.0.0.0, Example: 123.123.123.123), 'FTP Default IP Port' (21, Example: 21), 'Authentication' (Auto), 'Username', 'Password', and 'Local Domains' (Example: ld1.yourcomp.com, ld2.yourcomp.com). The 'Other Settings' section includes checkboxes for 'Enable HTTP Server', 'Enable HTTPS', 'Force HTTPS Connections' (checked), and 'Enable FTP/TFTP'. It also has a dropdown for 'HTTPS Device Certificate' (default), a text field for 'Timeout for HTTP/FTP Requests' (30, Range: 1 - 299 seconds), and a text field for 'Retries for HTTP/FTP Requests' (3, Range: 1-299). At the bottom are 'Save' and 'Reset' buttons.

This does not cause a reboot so the machine remains On Line

Troubleshooting Issues

Factory Reset the Xerox C230 (if device password or PIN is unknown):

- Navigate to the device's homepage by going to its IP address via a laptop or tablet connected to the kiosk's network.
- Under Device, go to Settings > Maintenance.
 - *Note: if the Maintenance menu is not available, please open a Compass ticket for the device.*
- Check "Sanitize all information on nonvolatile memory"
- Select "Start initial setup wizard"
- Ensure "Erase all printer and network settings" is checked
- Select Start.

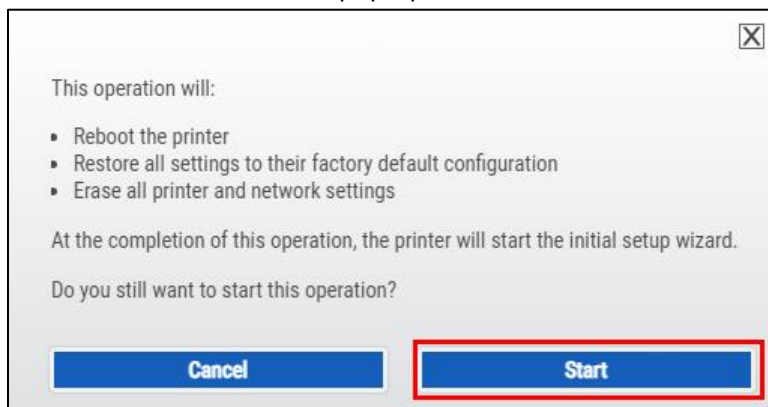


The screenshot shows the 'Maintenance' menu with a 'Config Menu' link. The 'Erase Printer Memory' section contains the following options:

- ☒ Sanitize all information on nonvolatile memory
- After erasing all nonvolatile memory:
 - ☒ Start initial setup wizard
 - ☐ Leave printer offline
- ☒ Erase all printer and network settings

On the right, a box displays 'Printer Memory Last Sanitized: 01-10-2024 11:35 AM'. At the bottom are 'Start' and 'Reset' buttons.

- A confirmation window will pop-up > select Start.



This operation will:

- Reboot the printer
- Restore all settings to their factory default configuration
- Erase all printer and network settings

At the completion of this operation, the printer will start the initial setup wizard.

Do you still want to start this operation?

Buttons: Cancel, Start

- The device will take about 5-10 minutes to reset. Once it's complete, follow steps 1-16.