Xerox B410 in T-Mobile Install & Configuration Guide
For T-Mobile Retail Stores (Manual Configuration)
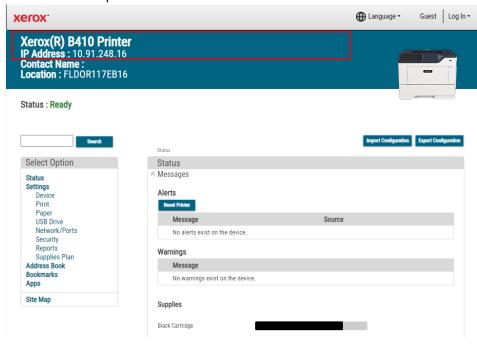
Connecting to a printer via laptop crossover cable, if needed

1. After unboxing device, powering on and going through the onscreen steps. Leave device on DHCP
2. Connect laptop to machine directly with either patch cable or crossover, do NOT use a router or anything, just one cable direct into machine then power cycle printer, wait two minutes then Get the IP and subnet of the machine *wifi on laptop or any network connection needs to be disabled*
3. On your laptop, go to the network center in control panel
4. On the left side, click change adapter settings,
5. then open your Ethernet connection, then click properties, then open TCP/IP change from DHCP to Static, set your IP to be one off from printer (if printer is 10.10.10.10 set your laptop to 10.10.10.11), you can ignore the gateway and DNS. If you can't get a subnet, use 255.255.255.0.
6. Open the web browser and punch in IP of machine, the web interface of the device should open.
7. During setup of device in this method, Leave the device on DHCP, do not change the ipv4 to static.
8. Once all setup steps are completed and the device restarts, plug the device into the store's network. Once it obtains the new IPv4 settings, you can then change it to static and change the last octet to either 15,16,17 (whichever applies) via the touch screen or in store computer.
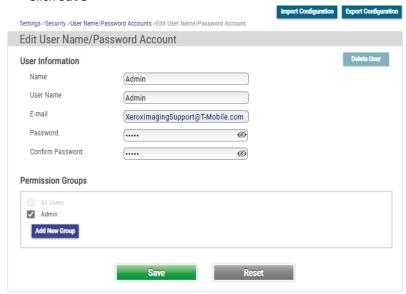
Part 1: Initial Setup and Login

1. The machine will prompt the user to go through a first-time setup wizard. **Please note the order and wording of steps may vary based on the printer model and firmware version.**
    *   Language > English
    *   Country > USA > Next
    *   Use Mobile Device > No, thanks
    *   Add Admin Account > Setup later
    *   Confirm and Launch > Machine will reboot or go to home screen

2. Get the IP address from the printer screen or the configuration report.

3. Enter the printer's IP into a browser address bar (Chrome, Edge, etc.). You will see the web interface for the printer:

4. **Adding Admin Account**
   - Under **Settings**: Select **Security** > Under Local Accounts: Select **Add User** > **Username/ Password**
   - Fill in > Name: **admin** > User Name: **admin** > E-mail: **XeroxImagingSupport@T-Mobile.com** > Password will need to be accessed through cyberark > Check**:** the **Admin box** under **Permission Groups**
   - * If you cannot access CyberArk, set password to 23277
   - Click **Save**

5. **Configuring Device Permissions**
   - Return to **Security tab** and select **Manage Permissions** under **Public**
   - Uncheck all the permissions shown in screenshot.
   - Click **Save**

Manage Permissions

Access Controls

- ☑ Function Access
  - ☐ Modify Address Book
  - ☐ Manage Shortcuts
  - ☐ Create Profiles
  - ☐ Manage Bookmarks
  - ☐ Flash Drive Print
  - ☑ Held Jobs Access
  - ☐ Use Profiles
  - ☑ Cancel Jobs at the Device
  - ☐ Change Language
  - ☑ Internet Printing Protocol (IPP)
  - ☑ B/W Print
- ☑ Administrative Menus
  - ☐ Security Menu
  - ☐ Network/Ports Menu
  - ☑ Paper Menu
  - ☑ Reports Menu
  - ☐ Function Configuration Menus
  - ☑ Supplies Menu
  - ☐ Option Card Menu
  - ☐ SE Menu
  - ☑ Device Menu
  - ☐ Supplies Plan Menu
- ☑ Device Management
  - ☐ Remote Management
  - ☐ Firmware Updates
  - ☐ Apps Configuration
  - ☑ Embedded Web Server Access
  - ☐ Import / Export All Settings
  - ☑ Out of Service Erase
- ☐ Apps
  - ☐ New Apps
  - ☐ Slideshow
  - ☐ Change Wallpaper
  - ☐ Screen Saver
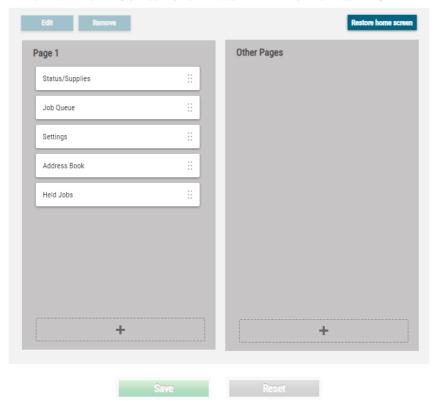
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Part 2: Configuring Device Settings

6. **Add Device Name Under Location**
    -   Under **Settings** in the left pane, select **Device** > scroll down to **About this Printer** and expand > Under **Printer Location** enter device name using the T-Mobile standard (such as TNCLA951CC15; see network config for more info)
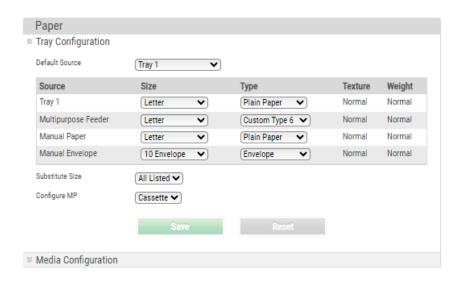   -   Click: **Save**

Remove USB Drive from Home Screen

-   Under **Device tab** > Scroll down and expand **Home Screen Customization**
-   Select: **USB Drive** > Click: **Remove** > Click: **Save**

Make sure the paper type for Tray 1 is set to Letter Sized Plain Paper

- Under **Settings** in the left pane, select **Paper** > **Change Tray 1 Size** to **Letter** (8.5 x 11") > **Change Tray 1 Type** to **Plain Paper**
- Click: **Save**

7. **Disable SMTP Server Error**
    - In **Device** tab > Expand: **Notifications** > Click: **Email Alerts Setup**
    - Check**: Disable "SMTP server not set up" error**
    - Click: **Save**

8. **Adjust Power Management Settings**
    - **Device** tab > Expand: **Power Management** > Set Sleep mode to **114** minutes
    - Set Print from Sleep Mode to: **Stay awake after printing**
    - Click: **Save**

Part 3: Configuring Network Settings

9. **Ensure Airprint is enabled**
   - Go to **Network/Ports**
   - Expand **AirPrint**
   - Ensure **Enable AirPrint** is checked

   - **Save**

10. **Disable USB Ports**
    - Go to **Network/Ports**
    - Expand **USB**
    - Uncheck: **Enable USB Port**

    - **Save** (Device will reboot)

11. **Set IP Address and Disable IPv6**
    - Select: **Network/Ports** (Left sidebar) > Expand: **Ethernet** > Uncheck: **DHCP** under **IPv4 (Do not save yet)** > Select: **Set Static IP Address** under **IPv4**
        o **IP Address:**   xx.xx.xx.16, .17 or .18 (Whichever applies)
        o **Subnet mask:**   255.255.255.192
        o **Gateway address:** xx.xx.xx.1
        o Click: **Save**

- Back under **Ethernet** > **Uncheck:** Enable IPv6
- Click: **Save**

Ethernet

Network Speed   1000 Mbps, Full Duplex

IPv4

Enable DHCP ☐

Set Static IP Address

IPv6

Enable IPv6 ☐

Enable DHCPv6 ☐

Stateless Address Autoconfiguration ☑

12. **Set Host Name**
- Select: **Network/Ports** (left sidebar) > Expand: TCP/IP > Enter the following:
- Set **Host name** - Follow T-Mobile naming convention. For Example: TNCLA951CB16.
    - **TN –** state abbreviation
    - **CLA** – first 3 letter of the city
    - **951C** – SAP #
    - **B –** B&W printer (C for color)
    - **16** – last octet of Printer IP

13. **Set Domain Name and DNS Server IPs**
    - o **Set Host Name:**   gsm1900.org
    - o **DNS Server Address:**   10.66.3.25
    - o **Backup DNS Server Address:**   10.66.3.26

- Click: **Save**

Part 4:

The machine will reboot and will come online at the new IP address you set.

Once the machine restarts, access the web interface with the new IP address.
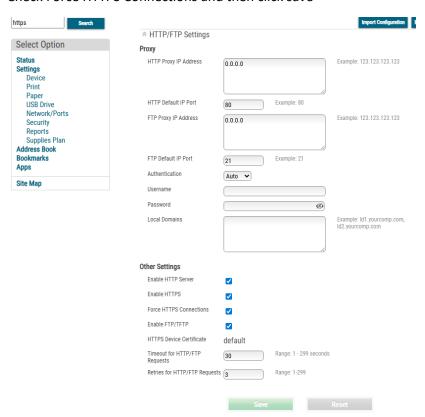
From the main screen

· Left Side Search Box

Enter HTTPS and click search>>Click on Force HTTPS Connection

Check Force HTTPS Connections and then click save

This does not cause a reboot so the machine remains On Line